

Link Housing Post Service Survey– Terms and Conditions

The organiser of this Gratuitous Lottery is Link Housing Limited, Level 12, 815 Pacific Highway, Chatswood, NSW, 2067. ABN 62 003 084 928.

Lottery details, including these terms and conditions document is accessible by contacting Link Housing on 9412 5111 or on our website: www.linkhousing.org.au. The Link Housing Gratuitous Lottery will run until 31 December 2018.

Details of Prizes and Values: Link Housing will be giving away a \$50 gift card voucher each month to a Link Housing client who completes a Post Service Survey. Each prize is valued at \$50. Total maximum prize pool valued at up to \$1000. The prize is not transferable and is not redeemable for cash. The winner will be selected at random by the Coordinator, Client Services.

Methods of Entry: Entry into Link Housing Post Service Survey is free of charge. Clients/stakeholders can be automatically entered into the draw when they complete a survey over the phone. Clients can opt not to be entered into the draw at the time they are told about it in the Post Service Survey phone call.

Entry Restrictions: Entry is open to existing Link Housing clients only and not employees of Link Housing and their families.

Date, Time, Place of Draw: Draws will be conducted at the Link Housing office in Chatswood, NSW, on the last week day of each month until the Lottery expiry date. Winners will be notified in writing and/or by telephone by Link Housing's Client Services team.

Winner Announcement: Winners have 3 months to claim the prize. Names of the winners will not be published but a record kept for access in the event that the winners names are required for compliance or legal reasons.

Redraw for Unclaimed Prizes: Winners have 3 months to claim the prize. All unclaimed prizes will be entered into the unclaimed prize redraw. Unclaimed prizes will be drawn from all entries received across the Prize Draw. Prizes that are unclaimed will be redrawn at the Link Housing office, Chatswood, NSW. Winners will then be contacted in writing and by telephone. Winners from the unclaimed prize redraw will have 3 months to claim their prize. Names of redraw winners will not be published but a record kept for access in the event that the winners names are required for compliance or legal reasons.

Other Terms and Conditions: Open to those aged 18+ years of age. In the event of war, terrorism, state of emergency or disaster, Link Housing reserves the right to cancel, terminate, modify or suspend this lottery subject to written directions from State Regulatory bodies. Link Housing accepts no responsibility for any tax implications that may arise from the prize winnings. Independent advice should be sought. Printing errors or other quality assurance matters outside the control of the individual player will not be used as the sole basis for refusing to award a prize. Winners may be invited to be featured in Link Housing marketing and communications (such as our annual report). Link Housing's Client Services team will contact winners to obtain consent.

All information obtained will be treated in accordance with Link Housing's Privacy Obligations. Link Housing's Gratuitous Lottery is conducted in accordance with *Lotteries and Art Unions Act 1901 and Lotteries and Art Unions Regulations 2014*.